



# Describing Humanitarian Logistics in Disaster Response: The Case of Jesuit Refuge Service, In Ethiopia.

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**Thesis submitted to the Addis Ababa University, School of Commerce for the requirement for the Award of the Degree of Masters of Arts in Logistics and Supply Chain Management**

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## **Declaration**

I, Abju Girma declare that this thesis is a result of my independent research work on the topic entitled “**Evaluation of Humanitarian Logistics in Disaster Response: The case of Jesuit Refuge Service, Ethiopia**” in partial fulfillment of the requirements for the Degree of Masters of Art in Logistics and Supply Chain Management at Addis Ababa University.

This work has not been submitted for a degree to any other university. All references I have used have also been accordingly acknowledged.

Abju Girma

Signature \_\_\_\_\_

Date \_\_\_\_\_

## **Confirmation**

This is to certify that Abju girma has carried out this research work on the topic entitled “Evaluation of Humanitarian Logistics in Disaster response: The case of Jesuit Refugee Service, Ethiopia” under my supervision. This work is original in nature and; therefore it can be submitted for the partial fulfillment of the requirements for the award of the degree of Masters of Art in Logistics and Supply Chain Management, to Addis Ababa University School of Commerce.

Dr. Shiferaw Mitiku

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Date\_\_\_\_\_

ADDIS ABABA UNIVERSITY SCHOOL OF COMMERCE

“EVALUATION OF HUMANITARIAN LOGISTICS IN DISASTER  
RESPONSE: THE CASE OF JESUIT REFUGE SERVICE, ETHIOPIA”

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The Researcher

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## **Abbreviations**

<b>ARRA</b>	The American Recovery and Reinvestment Act
<b>ARRA</b>	Administration of Refugee Returnee Affairs
<b>IT</b>	Information Technology
<b>JRS</b>	Jesuit Refugee Service
<b>UNHCR</b>	United Nations High Commission for Refugees

## **Abstract**

*The purpose of this research was to evaluate the efficiency and effectiveness of humanitarian disaster response operation with respect to service provision and response rate of the organization in discussion, which is Jesuit Refugee service (JRS). The researcher has used cense data collection and descriptive data analysis methods respectively for the study. The major finding of the research was that JRS have problems of delivering services efficiently, does not have established means of combating the problem at hand, does not have plan to address disasters rather focus on programs, decision making depends on donors, does not integrate the four disaster relief operations elements and finally does not have sufficient infrastructure. The significance of the study is to add to the existing academic writings on the subject in addition it will also highlight the current situation of disaster relief logistics in humanitarian organization in relation to refugee camps and their performance as well as aid anyone who wants to conduct further study on the subject.*

**Key words: Humanitarian Logistics, Efficiency, Decision making**